# Phishing

Phishing is the practice of sending emails pretending to be from reputable companies or contacts, to retrieve your personal or financial information.

### VS

## Spam

Spam is an unsolicited email that is sent to mass users to make money, typically to sell goods, deliver malicious software on computers or as part of a Phishing scam.



#### **Phishing email**

Hi,

A fantastic sale this week, 75% on all Amason products.

Huge savings because the product is directly imported from the manufacturer.

Don't miss this opportunity!

<http://www.fake-amasonwebsite.com/malicious-link>

Amason Customer Service Fake address





- Delete any messages that look suspicious.

### Spam email

Dear all,

Due to a barrage of unending attacks by the bad guys on our computer systems, we have implemented a new security system for all users.

Please login below to activate this system.

New Security System

<http://www.fake-website.com/malicious-link>

Best regards, IT Service Desk Bournemouth University

• Double check the source of your emails and links.

• Don't respond to an email requesting your personal or financial information.

• If unsure about the message you've received, call our IT Service Desk on +44 (0)1202 9 65515.

